

The Company’s target benchmark: build-up of a unified network area in the areas of the Company’s presence through consolidation of municipal grids, extensive renovation of networks, higher energy saving, application of energy-efficient technologies, set up of the smart electricity distribution system, establishment of efficient asset management and optimal environment for reliable and safe energy supply, transition to the networks of new technological patterns with completely new characteristics of reliability, efficiency, accessibility, controllability and customer-friendliness.

2024 performance targets

Indicators	2021 actual value	2025 target value
SAIDI	1.315	1.01
SAIFI	0.877	0.69
Losses	6.59%	6.51%
R&D expenses / Own revenues	0.14%	0.19%
Increase of labor productivity	19.13%	≥ 25% (on 2020 base numbers)
Reduction of opex	4.7%	3.7%
Non-tariff revenues from other activities / own GRR	1.89%	5.02%

CONTRIBUTION TO ACHIEVING THE UN SUSTAINABLE DEVELOPMENT GOALS

In 2015, the UN member states adopted the document under the title “Transforming our World: the 2030 Agenda for Sustainable Development” that lays out 17 goals and 169 objectives.

The Company is guided by the UN sustainable development goals in its operations. Due to the nature of the Company’s operations in its production and sustainable development activities it helps achieve 8 out of 17 UN SDG on a daily basis.



Activities:

- Compliance with safety regulations and occupational safety;
- Social security of employees, incl. health insurance and health resort treatment

2021 achievements:

- Occupational safety costs: RUB 427.5 million.
- 100% of the Company’s employees are provided with voluntary health insurance
- 876 employees visited health resorts



Activities:

- Cooperation with core universities and secondary vocational educational institutions
- Training, retraining and advanced training of employees

2021 achievements:

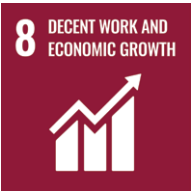
- 10.4 thousand employees were trained at the Company’s expense
- Company’s expenses on training and advanced training of employees: RUB 95.7 million





- Activities:
- Reliable electricity supply to consumers
 - Provision of connection services to all interested parties

- 2021 achievements:
- Isaidi (Permenergo): 0.8403 hours, Isaidi (Chelyabenergo): 1.2502 hours
 - Isaifi (Permenergo): 0.8111 pcs, Isaifi (Chelyabenergo): 0.9841 pcs
 - Iadipt (Sverdlovenergo): 0.0088 hours
 - Incidents (on 2020): minus 3.7%
 - Connection contracts executed: 29.6 thous.
 - Capacity connected: 679 MW



- Activities:
- Employment in the regions of operation
 - Competitive salary

- 2021 achievements:
- 15.2 thousand people employed in 3 regions.
 - Average employees' salary / Average regional salary: 113.0%.
 - Wages and social benefits: RUB 12.4 billion



- Activities:
- Connection of new facilities
 - Construction of new power lines and substations
 - Digital transformation
 - R&D

- 2021 achievements:
- Applications filed: 49.3 thous, Contracts concluded: 30.5 thous, Contracts executed: 29.6 thous.
 - Facilities commissioned: 1.8 thousand km of power lines, 319 MVA of transformer capacity
 - Funding of the Digital Transformation Program's activities: RUB 2.1 billion.
 - R&D expenses: RUB 31.5 million



- Activities:
- Enhancement of reliability of electricity supply to consumers in settlements
 - Use of insulated power lines and underground cables to improve network resilience and ability to withstand extreme weather conditions
 - Use of smart switches to reduce the likelihood of power outages and increase safety and reliability of electricity supply

- 2021 achievements:
- Isaidi (Permenergo): 0.8403 hours, Isaidi (Chelyabenergo): 1.2502 hours
 - Isaifi (Permenergo): 0.8111 pcs, Isaifi (Chelyabenergo): 0.9841 pcs
 - Iadipt (Sverdlovenergo): 0.0088 hours
 - Expenses on repairs and maintenance: RUB 4.3 billion.



- Activities:
- Enhancement of energy efficiency and reduction of losses
 - Compliance with international standards in terms of quality management
 - Sustainable use of natural resources

- 2021 achievements:
- Effect from activities under the programs on energy saving, reduction of losses and other related activities totaled 31,170 tfoe and RUB 843.2 million.
 - Development of management systems in compliance with ISO 9001:2015, ISO 50001:2018, ISO 14001:2015, ISO 45001:2018.
 - Air pollution reduced by 1.4%



- Activities:
- Biodiversity conservation

- 2021 achievements:
- Bird-protection devices installed: 2.7 thousand